

DONÁT BUSZLAI

CHIEF INFORMATION OFFICER | IT EXECUTIVE

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EXECUTIVE SUMMARY

Results-driven Chief Information Officer and IT Leader with extensive expertise in IT operations, digital transformation, and infrastructure modernization across enterprise and public sector domains. Proven track record aligning technology initiatives with strategic organizational goals while maintaining strict ISO 27001 (Security) and ISO 9001 (Quality) compliance. Skilled in executive procurement, cross-functional C-suite collaboration, AI workgroup leadership, and zero-downtime mission-critical infrastructure deployments.

CORE COMPETENCIES & STRATEGIC LEADERSHIP

- **IT Governance & Compliance:** ISO 27001, ISO 9001, Risk Management, National Security Standards
- **Infrastructure Resilience:** Business Continuity, Disaster Recovery, High Availability
- **Strategic & C-Level Leadership:** Digital Transformation, Executive Budgeting, Procurement, Vendor Relations
- **Enterprise Technology & Innovation:** AI Workgroup Direction, Cisco Enterprise Systems, Cloud Architecture (AWS/Azure)

PROFESSIONAL EXPERIENCE

Chief Information Officer (CIO) | Hungarian Intellectual Property Office (Budapest, Hungary) — *2025 – Present*

Executive leadership over all IT operations, application development, infrastructure modernization, and helpdesk functions for the national IP authority.

- **Infrastructure Modernization & Continuity:** Orchestrated major IT infrastructure upgrades with zero unplanned downtime, satisfying stringent national security and operational continuity requirements.
- **Governance & Compliance:** Directed organizational compliance aligning IT operations with ISO 27001 (Information Security) and ISO 9001 (Quality Management) standards in close coordination with the CISO and IT Security team.
- **AI Innovation & Integration:** Established and chaired the organizational AI Workgroup, creating governance standards and driving integration of cutting-edge AI technologies into core business workflows.
- **Strategic Procurement & Budgeting:** Oversee multi-million IT budget, strategic HW/SW procurement, and key vendor relationships, ensuring max ROI and strategic technology alignment.

Lead Systems Engineer | TC&C Ltd. (Budapest, Hungary) — *2021 – 2025*

Architected high-availability collaboration architectures, server environments, and enterprise integrations.

- **Enterprise Architecture & Deployment:** Designed and deployed complex multi-site Cisco collaboration solutions, enhancing system reliability and communication workflow efficiency.
- **Systems & Development Integration:** Managed production server environments, CI/CD dev infrastructure, and network resources ensuring secure and scalable service delivery.
- **Cross-Functional Project Leadership:** Led complex software integration projects that optimized customer experience and elevated operational performance.

Collaboration Systems Engineer | T-Systems Hungary Ltd. (Budapest, Hungary) — *2017 – 2021*

Implemented and maintained enterprise unified communications and real-time collaboration infrastructure.

- **Unified Communications:** Implemented secure unified communication platforms supporting real-time cross-organizational collaboration with 99.9%+ availability.
- **Digital Transformation:** Contributed to digital transformation initiatives aimed at modernizing communication workflows and reinforcing core network stability.

EDUCATION & PROFESSIONAL CREDENTIALS

BSc in Computer Engineering | Budapest University of Technology and Economics (BME) — 2013 – 2018

Key Certifications: ITIL 4 Foundation (2025) • Cisco CCNP Enterprise (2023) • Cisco CCNP Collaboration (2019) • Microsoft Certified: Azure Fundamentals (2020) • AWS Solutions Architect Associate (2020)

Languages: English (Advanced / C1) • German (Advanced / C1) • Hungarian (Native)